

CSR Interview Worksheet – Pediatricians

A. THIS VISIT

1. **General**

- (a) “Please tell me about this case. When did you first see the patient?” [Alternative: “Please outline your approach to the presenting complaint and highlight the key points”]

2. **Clinical Assessment**

- (a) “What specific features led you to this diagnosis or clinical impression?”
(b) “Were there any other conditions that you ruled out?”

3. **Investigations**

- (a) “What specific features led you to the investigations you chose?”
(b) “Were there any other investigations that you thought about, deferred or ruled out?”

4. **Treatment**

- (a) “What specific features led you to the management you chose?”
(b) “Were there any other treatments that you thought about, deferred or ruled out?” [Alternative: “I note that you ordered ‘XYZ’. What factors influenced your choice?” “Were there any other treatments you considered?”]

5. **Follow-up Care**

- (a) “What arrangements were made for follow-up?”
(b) “If follow-up occurred, what issues were addressed during the follow-up visit?”

6. **Communication with Referring Physician**

- (a) “What information was sent to the referring physician regarding management? How soon after the consultation?”

B. CONTEXT OF CARE

7. **Patient Factors**

- (a) “Patient characteristics sometimes influence decision-making. Was there anything special about this patient that influenced your decisions regarding management? (e.g. psychosocial issues, compliance, past medical history, current medications, support systems)”
(b) “On reflection, is there anything about this patient you wish you knew more about?”

8. **Practice/System Factors**

- (a) “Is there anything special about your practice setting that influenced your management in this case? (e.g. support staff, access to laboratory or x-ray).
(b) “On reflection, what changes would improve your ability to deliver care to this patient?”