



## Chart Stimulated Recall Interview Guide

### **A. This Visit**

#### **1. General**

- (a) “Please tell me about this visit.” [Alternative: “Please outline your approach to the presenting complaint and highlight the key points.”]

#### **2. Clinical Assessment**

- (a) “What specific features led you to this diagnosis or clinical impression?”
- (b) “Were there any other conditions that you ruled out?”

#### **3. Investigations and Referrals**

- (a) “What specific features led you to the investigations/referral you chose?”
- (b) “Were there any other investigations/referrals that you thought about, deferred or ruled out?”

#### **4. Treatment**

- (a) “What specific features led you to the management you chose?”
- (b) “Were there any other treatments that you thought about, deferred or ruled out?”  
[Alternative: “I note that you ordered ‘XYZ’. What factors influenced your choice?”  
“Were there any other medications you considered?”]

#### **5. Follow-up**

- (a) “Do you recall if there was a decision about follow-up?”
- (b) “What were the factors that influenced your decision?”

## **B. Comprehensiveness of Care**

### **6. Monitoring Chronic Disease**

- (a) “In your care of this patient, have you discussed the monitoring of his/her chronic disease/progress?”
  
- (b) “On reflection, do you think there are some monitoring strategies that would be appropriate?”

### **7. Health Promotion and Prevention**

- (a) “In your care of this patient, have you discussed preventive interventions? (E.g. BP, mammography, smoking cessation, alcohol use, lifestyle change, diet, exercise, etc.)”
  
- (b) “On reflection, do you think there are some interventions that would be appropriate?”

## **C. Context of Care**

### **8. Patient Factors**

- (a) “Patient characteristics sometimes influence decision-making. Was there anything special about this patient that influenced your decisions regarding management? (e.g. psychosocial issues, compliance, past medical history, current medications, support systems, employment)”
  
- (b) “On reflection, is there anything about this patient you wish you knew more about?”

### **9. Practice/System Factors**

- (a) “Is there anything special about your practice setting that influenced your management in this case? (e.g. a nurse educator, lack of access to laboratory or x-ray)”
  
- (b) “On reflection, what changes would improve your ability to deliver care to this patient?”