

CSR Interview Worksheet – Medical Specialists

A. THIS VISIT

1. **General**
 - (a) “Please tell me about this case. When did you first see the patient?” [Alternative: “Please outline your approach to the presenting complaint and highlight the key points”]
2. **Clinical Assessment**
 - (a) “What specific features led you to this diagnosis or clinical impression?”
 - (b) “Were there any other conditions that you ruled out?”
3. **Investigations**
 - (a) “What specific features led you to the investigations you chose?”
 - (b) “Were there any other investigations that you thought about, deferred or ruled out?”
4. **Treatment**
 - (a) “What specific features led you to the management you chose?”
 - (b) “Were there any other treatments that you thought about, deferred or ruled out?” [Alternative: “I note that you ordered ‘XYZ’. What factors influenced your choice?” “Were there any other treatments you considered?”]
5. **Follow-up Care**
 - (a) “What arrangements were made for follow-up?”
 - (b) “If follow-up occurred, what issues were addressed during the follow-up visit?”
6. **Communication with Referring Physician**
 - (a) “What information was sent to the referring physician regarding management? How soon after the consultation?”

B. CONTEXT OF CARE

7. **Patient Factors**
 - (a) “Patient characteristics sometimes influence decision-making. Was there anything special about this patient that influenced your decisions regarding management? (e.g. psychosocial issues, compliance, past medical history, current medications, support systems, employment)”
 - (b) “On reflection, is there anything about this patient you wish you knew more about?”
8. **Practice/System Factors**
 - (a) “Is there anything special about your practice setting that influenced your management in this case? (e.g. support staff, access to laboratory or x-ray).”
 - (b) “On reflection, what changes would improve your ability to deliver care to this patient?”